

LAPORAN PENCAPAIAN PIAGAM PELANGGAN

SEKSYEN : KERJASAMA PERDAGANGAN DAN INDUSTRI (IBU PEJABAT)

BAHAGIAN : SOKONGAN PERDAGANGAN DAN INDUSTRI

Tahun/ Bulan 2015	Kelulusan Analisis Kos						Kelulusan Sijil Tempasal Berkeutamaan					
	Manual (%)			ePCO (%)			Manual (%)			ePCO (%)		
	BIL	< 7 Hari	> 7 Hari	BIL#	<120 Jam	> 120 Jam	BIL	< 2 Hari	> 2 Hari	BIL ^	< 24 Jam	>24 Jam
Januari	-	0.00%	0.00%	4,171	88.04%	11.96%	127	78.74%	21.26%	35,587	99.14%	0.86%
Februari	-	0.00%	0.00%	3,791	88.26%	11.74%	65	100.00%	0.00%	29,386	99.76%	0.23%
Mac	-	0.00%	0.00%	4,116	88.17%	11.83%	100	81.00%	19.00%	39,139	99.30%	0.70%
April	-	0.00%	0.00%	3,391	81.13%	18.87%	73	95.89%	4.11%	37,695	99.34%	0.66%
Mei	-	0.00%	0.00%	3,259	93.25%	6.75%	34	85.29%	14.71%	35,480	98.55%	1.45%
Jun	-	0.00%	0.00%	3,448	96.95%	3.05%	100	72.00%	28.00%	37,892	98.71%	1.29%
Julai	-	0.00%	0.00%	3,052	93.18%	6.82%	40	85.00%	15.00%	33,983	93.16%	6.84%
Ogos	-	0.00%	0.00%	3,233	81.75%	18.25%	36	61.11%	38.89%	36,158	96.98%	3.02%
September	-	0.00%	0.00%	3,397	88.49%	11.51%	43	97.67%	2.33%	36,162	97.15%	2.85%
Oktober	-	0.00%	0.00%	3,131	90.96%	9.04%	29	79.31%	20.69%	41,231	98.99%	1.01%
November	-	0.00%	0.00%	2,602	92.12%	7.88%	25	76.00%	24.00%	38,474	99.50%	0.50%
Disember												
JUMLAH	-	0.00%	0.00%	37,591	89.16%	10.84%	672	82.89%	17.11%	401,187	98.14%	1.86%

CATATAN:

Pengiraan Analisis Kos (CA) online bermula dari masa permohonan diterima hingga masa diluluskan.

^Pengiraan Siji Tempasal (CO) online bermula dari masa permohonan diterima hingga masa diluluskan.